Telecommunication Support

Introduction

PGI was requested to provide security support and consultation for a global telecommunication installation project. The client is a globally recognized provider of land and subsea cable technology, production, installation and warranty services around the world.

The cable project spanned over 15 countries, covering land and sea based projects in Europe, Africa, Middle East and Asia. With the broad area of coverage, encompassing unstable regimes, shifting regulatory requirements, and the elevated risk of terrorism in many of the areas of operation, the client had significant concerns for the wellbeing of their staff and contractors.

PGI developed a comprehensive security and journey management program, including elements of intelligence, land and maritime based security advisors, crisis management planning, country and business risk reporting and training for executives and travelling staff. The project was developed and facilitated by PGI's Physical Division to ensure the solution was both cost effective and provide a robust and secure environment for the client.

Services delivered included:
- Travel Security Training for executives and operations personnel, ensuring understanding of the risk and liabilities associated with operations in specific countries and regions.
- Threat assessments, including geopolitical and terrorism consideration which would put the staff in physical danger, but also the business/ regulatory risk environment reporting to ensure the company understood its financial and reputational risks.
- Crisis Management and Evacuation consultation and planning
- Forward deployed Journey Management Assessors to arrange security for sites, transportation and accommodations prior to the arrival of client personnel
- Close protection personnel as needed to ensure the safety and security of client personnel operating in areas of elevated risk.
- Maritime Security Teams to support subsea cable installations.

Benefits

The telecommunication received a comprehensive security program, providing education on areas of risk they had not considered, and offering a layered approach to their security planning to ensure all departments of the organization were part of the security program.

All security programs were delivered efficiently and effectively, without a safety or security incident recorded at any of the client's locations.